



[www.rebbeckbrothers.co.uk](http://www.rebbeckbrothers.co.uk)

Rebbeck Brothers  
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*A local management service*

*Working with you to maintain and enhance the value of your property*

*Rebbeck Brothers is the oldest professional firm in Bournemouth and we have been managing property since 1845.*

We provide a professional standard of property management in accordance with the Royal Institution of Chartered Surveyors Code of Practice. The management department is headed up by a Chartered Surveyor with over 10 years experience in block management, supported by 5 property managers and assistants.

The firm prides itself on providing a local service, with a staff to flat ratio that enables us to offer a proactive, prompt and attentive service. Our use of tried and trusted local contractors enables us to respond quickly to repairs and keep control of costs.

Our management service and accounting systems are governed by Statute, as well as the RICS code of Practice and Client Account Regulations. Our client account is audited on an annual basis and we have substantial professional Indemnity Insurance cover for our activities. These requirements, backed by ISO9002 registration are strictly adhered to in order to protect you and your property.

Our clients can be reassured that there are no hidden extras or commissions in any of our standard work. In accordance with the RICS Code we believe that clients should be protected by way of written management agreement detailing the services provided.

We recognise the importance of communications and look to build a good working relationship with property owners in order to maintain and enhance the comfort and value of your home and investment.

If you would like to consider Rebbeck Brothers as your managing agent, then we would be happy to come and discuss your requirements.

We look forward to hearing from you.

MATTHEW STRONG MRICS  
Head of Residential Management

## Our Promise to You

Would you like to reduce your service charge

[We will work with you to keep control of costs.](#)

Does your managing agent return your telephone call

[We will call you back.](#)

Are your repairs and maintenance dealt with promptly

[We only use reliable local contractors.](#)

Can you talk to your property manager or visit their office

[We welcome you to call in or phone.](#)

Is your money protected

[We are a firm of Chartered Surveyors whose governing body audit our accounts.](#)

Does your block comply with current regulations

[The safety of our clients and their investment is our priority.](#)